



GIFT VOUCHERS

Terms & Conditions

Definitions

- Accommodation / Dining / Wellness Treatment Vouchers - Gift Voucher may only be exchanged for the service purchased.
- Hotel Service Gift Voucher - Gift Voucher carries a value which may be exchanged for any Hotel Service, including Accommodation, Dining and/or Wellness Treatments.

Purchase of Gift Voucher

- Gift Vouchers may be purchased either by telephone or by e-mail.
- Gift Vouchers are expedited as soon as payment is received, whether in cash, by cheque or via credit card.
- Gift Vouchers may be collected from Front Desk, or mailed/e-mailed either directly to the recipient or payee as desired.

Gift Voucher Validity

- Accommodation Gift Vouchers and Dining Gift Vouchers are valid either for a particular Season or for a period of time for which the same Seasonal Rates apply.
- Wellness Treatment Gift Vouchers and Hotel Service Gift Vouchers may either be purchased for use during a particular Season, or with a validity of a period of up to one (1) year from date of purchase.

Gift Voucher Value

- All Gift Vouchers may be redeemed subject to occupancy and/or availability at the desired dates.
- Dining Vouchers may be redeemed in any of the Four Dining Venues within Hotel Calypso.
- Wellness Treatment Gift Vouchers may only be redeemed subject to prior appointment.
- Any charges incurred in excess of the Gift Voucher's value may be settled by cash or credit card.
- Any remaining balance following redemption of Gift Voucher is non-refundable.
- No portion of the Gift Voucher may be exchanged for cash or credit.
- Gift Vouchers are non-transferable.

Lost or Stolen Vouchers

- Hotel Calypso is not to be held liable for Gift Vouchers which have been lost or stolen.