

Instructions to access the control panel

1. Go to: **portal.ericsoft.com**
2. Insert on the **login** page the following information:
 - **License number**
 - In the **username** field insert: Admin
 - **Password:** the password you have previously set

Log in
Fill in the fields to continue

License number:

Username:

Password: [Forgot your password?](#)

[Log in](#)

Reset password
Enter your e-mail address and we will send you a link to reset your password

E-mail:

[Submit](#)

Do you already have an account? [Log in](#)

Is this your first access or have you forgotten your password?

By clicking on “**Forgot Password?**” a new tab will open where you will need to insert your **email address** (associated to your license).

You will receive a **link** by email that **allows you to set your password** which must have the following characteristics:

Password recovery
Fill in the fields to continue

New password:

Retype the password:

[Change](#)

- **7 digits minimum**
- characters have to **contain numbers** and **letters**
- **different** from one of the last **4 passwords chosen**

Once you insert the **new password**, you can access the Ericsoft control panel. We remind you that for security reasons the password has to be renewed every **90 days**.

*In case of doubts on the email address associated to your license or if the error message “Invalid user/email combination” appears, please contact our Customer Care department +39 0541 604894 (Extension 4) to verify information validity.